

**SUPA PLAN
Promotional Rate Table**

Service Description	Rate AUD\$ (per minute)	Flagfall
Voicemail Retrieval (121, 1211, 1212, 1213, 1218, 1219)	\$0.00 *	\$0.30
Call Forward	\$0.00 *	\$0.30
Hello Mobile Customer Care via 126 999	Free	\$0.00
Hello Mobile Customer Care via 1300 126 999 from Hello Mobile	\$0.05 *	\$0.30
Hello Mobile Customer Care via 1300 126 999 from other service provider	Service Provider's standard rate	
Information Services (123, 122)	\$1.75 *	\$1.75
Directory Assistance (1223, 013)	\$0.00	\$3.50
Emergency Services number (000, 112)	Free	\$0.00
1300 and 13 Service numbers (13xx)	\$0.05 *	\$0.30
1800 numbers (18xx)	\$0.05 *	\$0.30
Re-route services	\$1.00 *	\$0.30
Inmarsat Numbers	\$18.80 *	\$3.50
MobileSat (+0145)	\$18.80 *	\$3.50
Itterra (0071)	\$3.50 *	\$0.30
Ships at Sea (12458)	\$6.15 *	\$0.30
GPRS 3G Domestic	\$0.05 per MB **	N/A
GPRS Roaming	N/A	N/A
SMS Delivery Report	\$0.10 per event	N/A
SMS - National & International	\$0.10 per event	N/A
MMS	\$0.75 per event	N/A
Video MMS	\$0.90 per event	N/A
Domestic Video Calls	\$1.00 *	\$0.30
Standard Domestic Voice Calls to Fixed line	\$0.00 *	\$0.30
Standard Domestic Voice Calls to Mobile	\$0.12 *	\$0.30
Standard International Voice Calls	Vary per destination *	\$0.30
Hello Mobile to Hello Mobile Voice Calls	\$0.00 *	\$0.10

Other Charges

SIM Replacement Fee	\$30.00
Number Change Fee	\$75.00
Call Records	\$2.20 per paper bill
Reconnection Fee	\$15.00
Unbarring Fee (payable when customer request Hello Mobile to bar a feature of the Service and subsequently requests that the feature be unbarred)	\$27.50
Product Return Fee	\$30.00
Admin fee for items returned as faulty but not faulty	\$30.00

* All calls are rounded up to 60 seconds and final charges rounded up to next 5¢ for all calls. Fair Use Policy applies.

** GPRS 3G Domestic usage charges rounded up to the nearest cent for all sessions.

International Rate Table

Country	Rate AUD\$ per min *	Flagfall
Afghanistan	0.315	\$0.30
Afghanistan Mobile	0.385	\$0.30
Albania	0.345	\$0.30
Albania Mobile	0.425	\$0.30
Algeria	0.275	\$0.30
Algeria Mobile	0.375	\$0.30
American Samoa	0.145	\$0.30
Andorra	0.145	\$0.30
Andorra Mobile	0.145	\$0.30
Angola	0.070	\$0.30
Angola Mobile	0.345	\$0.30
Anguilla	0.345	\$0.30
Antarctica Islands	1.385	\$0.30
Antigua Barbuda	0.245	\$0.30
Argentina	0.070	\$0.30
Argentina Mobile	0.385	\$0.30
Armenia	0.185	\$0.30
Armenia Mobile	0.325	\$0.30
Aruba	0.325	\$0.30
Aruba Mobile	0.325	\$0.30
Ascension Island	0.885	\$0.30
Austria	0.070	\$0.30
Austria Mobile	0.190	\$0.30
Azerbaijan	0.285	\$0.30
Azerbaijan Mobile	0.285	\$0.30
Bahamas	0.115	\$0.30
Bahrain	0.115	\$0.30
Bahrain Mobile	0.145	\$0.30
Bangladesh	0.050	\$0.30
Bangladesh Mobile	0.050	\$0.30
Barbados	0.245	\$0.30
Belarus	0.385	\$0.30
Belarus Mobile	0.485	\$0.30
Belgium	0.070	\$0.30
Belgium Mobile	0.285	\$0.30
Belize	0.385	\$0.30
Belize Mobile	0.385	\$0.30
Benin	0.345	\$0.30
Congo	0.485	\$0.30
Congo Mobile	0.585	\$0.30
Cook Islands	0.985	\$0.30
Costa Rica	0.070	\$0.30
Costa Rica Mobile	0.145	\$0.30
Croatia	0.070	\$0.30
Croatia Mobile	0.325	\$0.30
Cuba	1.685	\$0.30
Cyprus South	0.145	\$0.30
Cyprus South Mobile	0.145	\$0.30
Czech Republic	0.070	\$0.30
Czech Republic Mobile	0.285	\$0.30
Denmark	0.070	\$0.30
Denmark Mobile	0.325	\$0.30
Diego Garcia	1.385	\$0.30
Djibouti	0.685	\$0.30
Dominica	0.325	\$0.30
Dominican Republic	0.145	\$0.30
East Timor	0.885	\$0.30
East Timor Mobile	1.585	\$0.30
Ecuador	0.215	\$0.30
Ecuador Mobile	0.325	\$0.30
Egypt	0.050	\$0.30
Egypt Mobile	0.145	\$0.30
El Salvador	0.285	\$0.30
Equatorial Guinea	0.385	\$0.30
Eritrea	0.485	\$0.30
Eritrea Mobile	0.485	\$0.30
Estonia	0.070	\$0.30
Estonia Mobile	0.435	\$0.30
Ethiopia	0.390	\$0.30
Ethiopia Mobile	0.390	\$0.30
Faeroe Islands	0.385	\$0.30
Falkland Islands	0.885	\$0.30
Fiji	0.330	\$0.30
Fiji Mobile	0.330	\$0.30
Finland	0.090	\$0.30
Finland Mobile	0.285	\$0.30
France	0.050	\$0.30
France Mobile	0.185	\$0.30
French Guiana	0.185	\$0.30
French Guiana Mobile	0.185	\$0.30
Iraq	0.100	\$0.30
Iraq Mobile	0.145	\$0.30
Ireland	0.050	\$0.30
Ireland Mobile	0.290	\$0.30
Israel	0.070	\$0.30

Country	Rate AUD\$ per min *	Flagfall
Benin Mobile	0.345	\$0.30
Bermuda	0.345	\$0.30
Bhutan	0.285	\$0.30
Bhutan Mobile	0.285	\$0.30
Bolivia	0.285	\$0.30
Bolivia Mobile	0.285	\$0.30
Bosnia	0.285	\$0.30
Bosnia Herzegovina Mobile	0.485	\$0.30
Botswana	0.315	\$0.30
Botswana Mobile	0.345	\$0.30
Brazil	0.070	\$0.30
Brazil Mobile	0.215	\$0.30
Brunei	0.115	\$0.30
Brunei Mobile	0.115	\$0.30
Bulgaria	0.495	\$0.30
Bulgaria Mobile	0.595	\$0.30
Burkina Faso	0.345	\$0.30
Burkina Faso Mobile	0.345	\$0.30
Burundi	0.145	\$0.30
Burundi Mobile	0.145	\$0.30
Cambodia	0.050	\$0.30
Cambodia Mobile	0.080	\$0.30
Cameroon	0.105	\$0.30
Cameroon Mobile	0.445	\$0.30
Canada	0.019	\$0.30
Cape Verde Islands	0.050	\$0.30
Cape Verde Islands Mobile	0.050	\$0.30
Cayman Islands	0.145	\$0.30
Central African Republic	0.145	\$0.30
Chad	0.345	\$0.30
Chad Mobile	0.345	\$0.30
Chile	0.070	\$0.30
Chile Mobile	0.245	\$0.30
China	0.010	\$0.30
China Mobile	0.020	\$0.30
Colombia	0.050	\$0.30
Colombia Mobile	0.090	\$0.30
Comoros	0.735	\$0.30
French Polynesia	0.385	\$0.30
French Polynesia Mobile	0.385	\$0.30
Gabon	0.395	\$0.30
Gambia	0.485	\$0.30
Gambia Mobile	0.585	\$0.30
Georgia	0.145	\$0.30
Georgia Mobile	0.245	\$0.30
Germany	0.030	\$0.30
Germany Mobile	0.170	\$0.30
Ghana	0.285	\$0.30
Ghana Accra	0.285	\$0.30
Ghana Mobile	0.285	\$0.30
Gibraltar	0.485	\$0.30
Gibraltar Mobile	0.485	\$0.30
Greece	0.070	\$0.30
Greece Mobile	0.325	\$0.30
Greenland	0.985	\$0.30
Grenada	0.385	\$0.30
Guadeloupe	0.385	\$0.30
Guadeloupe Mobile	0.385	\$0.30
Guam	0.070	\$0.30
Guatemala	0.190	\$0.30
Guinea	0.500	\$0.30
Guinea Mobile	0.885	\$0.30
Guyana	0.595	\$0.30
Guyana Mobile	0.385	\$0.30
Haiti	0.385	\$0.30
Haiti Mobile	0.385	\$0.30
Honduras	0.385	\$0.30
Hong Kong	0.015	\$0.30
Hong Kong Mobile	0.015	\$0.30
Hungary	0.070	\$0.30
Hungary Mobile	0.285	\$0.30
Iceland	0.090	\$0.30
Iceland Mobile	0.090	\$0.30
India	0.015	\$0.30
India Mobile	0.020	\$0.30
Indonesia	0.090	\$0.30
Indonesia Jakarta	0.050	\$0.30
Indonesia Mobile	0.090	\$0.30
Iran	0.050	\$0.30
Iran Mobile	0.145	\$0.30
Lithuania Mobile	0.325	\$0.30
Luxembourg	0.070	\$0.30
Luxembourg Mobile	0.070	\$0.30
Macau	0.070	\$0.30
Macau Mobile	0.115	\$0.30

Israel Mobile	0.185	\$0.30
Italy	0.050	\$0.30
Italy Mobile	0.245	\$0.30
Ivory Coast	0.345	\$0.30
Ivory Coast Mobile	0.435	\$0.30
Jamaica	0.325	\$0.30
Japan	0.070	\$0.30
Japan Mobile	0.225	\$0.30
Jordan	0.090	\$0.30
Jordan Mobile	0.115	\$0.30
Kazakhstan	0.115	\$0.30
Kenya	0.050	\$0.30
Kenya Mobile	0.090	\$0.30
Kiribati	0.985	\$0.30
Kiribati Mobile	0.985	\$0.30
Korea North	0.985	\$0.30
Korea South	0.030	\$0.30
Korea South Mobile	0.050	\$0.30
Kosovo Mobile	0.325	\$0.30
Kuwait	0.095	\$0.30
Kuwait Mobile	0.185	\$0.30
Kyrgyzstan	0.185	\$0.30
Kyrgyzstan Mobile	0.185	\$0.30
Laos	0.070	\$0.30
Laos Mobile	0.115	\$0.30
Latvia	0.070	\$0.30
Latvia Mobile	0.285	\$0.30
Lebanon	0.125	\$0.30
Lebanon Mobile	0.185	\$0.30
Lesotho	0.345	\$0.30
Lesotho Mobile	0.345	\$0.30
Liberia	0.385	\$0.30
Libya	0.245	\$0.30
Libya Mobile	0.445	\$0.30
Liechtenstein	0.145	\$0.30
Liechtenstein Mobile	0.145	\$0.30
Lithuania	0.090	\$0.30
Mozambique Mobile	0.395	\$0.30
Myanmar	0.390	\$0.30
Myanmar Mobile	0.390	\$0.30
Namibia	0.245	\$0.30
Namibia Mobile	0.345	\$0.30
Nauru	0.345	\$0.30
Nauru Mobile	0.345	\$0.30
Nepal	0.095	\$0.30
Nepal Mobile	0.155	\$0.30
Netherlands	0.070	\$0.30
Netherlands Antilles	0.145	\$0.30
Netherlands Mobile	0.245	\$0.30
Nevis St Kitts	0.245	\$0.30
New Caledonia	0.385	\$0.30
New Zealand	0.050	\$0.30
New Zealand Mobile	0.285	\$0.30
Nicaragua	0.325	\$0.30
Niger	0.325	\$0.30
Niger Mobile	0.275	\$0.30
Nigeria	0.090	\$0.30
Nigeria Mobile	0.090	\$0.30
Niue	0.090	\$0.30
Norfolk Island	1.385	\$0.30
Norway	0.070	\$0.30
Norway Mobile	0.325	\$0.30
Oman	0.285	\$0.30
Oman Mobile	0.325	\$0.30
Pakistan	0.100	\$0.30
Pakistan Mobile	0.150	\$0.30
Palau	0.445	\$0.30
Palestine	0.325	\$0.30
Palestine Mobile	0.325	\$0.30
Panama	0.215	\$0.30
Panama Mobile	0.215	\$0.30
Papua NG	0.985	\$0.30
Papua NG Mobile	0.985	\$0.30
Paraguay	0.985	\$0.30
Paraguay Mobile	0.985	\$0.30
Peru	0.070	\$0.30
Peru Mobile	0.245	\$0.30
Philippines	0.090	\$0.30
Philippines Mobile	0.190	\$0.30
Sri Lanka	0.090	\$0.30
Sri Lanka Mobile	0.250	\$0.30
St Helena	0.735	\$0.30
St Lucia	0.285	\$0.30
St Pierre	0.285	\$0.30
St Vincent Grenadines	0.325	\$0.30
Sudan	0.190	\$0.30
Sudan Mobile	0.185	\$0.30
Suriname	0.325	\$0.30
Suriname Mobile	0.325	\$0.30

Macedonia	0.145	\$0.30
Macedonia Mobile	0.435	\$0.30
Madagascar	0.435	\$0.30
Madagascar Mobile	0.435	\$0.30
Malawi	0.245	\$0.30
Malawi Mobile	0.245	\$0.30
Malaysia	0.010	\$0.30
Malaysia Mobile	0.020	\$0.30
Maldives	0.945	\$0.30
Mali	0.345	\$0.30
Malta	0.070	\$0.30
Malta Mobile	0.325	\$0.30
Mariana Island	0.325	\$0.30
Marshall Islands	0.325	\$0.30
Martinique	0.090	\$0.30
Martinique Mobile	0.385	\$0.30
Mauritania	0.345	\$0.30
Mauritania Mobile	0.345	\$0.30
Mauritius	0.195	\$0.30
Mauritius Mobile	0.195	\$0.30
Mayotte	0.195	\$0.30
Mayotte Mobile	0.195	\$0.30
Mexico	0.090	\$0.30
Mexico Mobile	0.245	\$0.30
Micronesia	0.385	\$0.30
Moldova	0.385	\$0.30
Moldova Mobile	0.315	\$0.30
Monaco	0.315	\$0.30
Monaco Mobile	0.315	\$0.30
Mongolia	0.245	\$0.30
Mongolia Mobile	0.245	\$0.30
Montenegro	0.245	\$0.30
Montenegro Mobile	0.545	\$0.30
Montserrat	0.545	\$0.30
Morocco	0.145	\$0.30
Morocco Mobile	0.585	\$0.30
Mozambique	0.145	\$0.30
Poland	0.070	\$0.30
Poland Mobile	0.185	\$0.30
Portugal	0.070	\$0.30
Portugal Mobile	0.285	\$0.30
Puerto Rico	0.070	\$0.30
Qatar	0.245	\$0.30
Qatar Mobile	0.285	\$0.30
Reunion Island	0.385	\$0.30
Reunion Island Mobile	0.385	\$0.30
Romania	0.030	\$0.30
Romania Mobile	0.050	\$0.30
Russia	0.070	\$0.30
Russia Mobile	0.145	\$0.30
Rwanda	0.245	\$0.30
Rwanda Mobile	0.245	\$0.30
San Marino	0.050	\$0.30
San Marino Mobile	0.150	\$0.30
Sao Tome	0.700	\$0.30
Sao Tome Mobile	1.385	\$0.30
Saudi Arabia	0.090	\$0.30
Saudi Arabia Mobile	0.235	\$0.30
Senegal	0.395	\$0.30
Senegal Mobile	0.395	\$0.30
Serbia	0.145	\$0.30
Serbia Mobile	0.395	\$0.30
Serbia Montenegro	0.145	\$0.30
Seychelles	0.195	\$0.30
Seychelles Mobile	0.195	\$0.30
Sierra Leone	0.585	\$0.30
Sierra Leone Mobile	0.585	\$0.30
Singapore	0.005	\$0.30
Singapore Mobile	0.030	\$0.30
Slovakia	0.385	\$0.30
Slovakia Mobile	0.385	\$0.30
Slovenia	0.285	\$0.30
Slovenia Mobile	0.485	\$0.30
Solomon Islands	1.985	\$0.30
Somalia	0.735	\$0.30
South Africa	0.050	\$0.30
South Africa Mobile	0.245	\$0.30
Spain	0.070	\$0.30
Spain Mobile	0.285	\$0.30
Turkmenistan	0.235	\$0.30
Turks Caicos	0.235	\$0.30
Tuvalu	0.235	\$0.30
UAE	0.190	\$0.30
UAE Mobile	0.230	\$0.30
Uganda	0.050	\$0.30
Uganda Mobile	0.185	\$0.30
Ukraine	0.145	\$0.30
Ukraine Mobile	0.215	\$0.30
United Kingdom	0.030	\$0.30

Swaziland	0.275	\$0.30
Swaziland Mobile	0.345	\$0.30
Sweden	0.070	\$0.30
Sweden Mobile	0.285	\$0.30
Switzerland	0.050	\$0.30
Switzerland Mobile	0.315	\$0.30
Syria	0.195	\$0.30
Syria Mobile	0.245	\$0.30
Taiwan	0.040	\$0.30
Taiwan Mobile	0.095	\$0.30
Tajikistan	0.185	\$0.30
Tajikistan Mobile	0.185	\$0.30
Tanzania	0.245	\$0.30
Tanzania Mobile	0.245	\$0.30
Thailand	0.000	\$0.30
Thailand Mobile	0.015	\$0.30
Togo	0.480	\$0.30
Togo Mobile	0.585	\$0.30
Tokelau	0.585	\$0.30
Tonga	0.485	\$0.30
Trinidad Tobago	0.245	\$0.30
Tunisia	0.345	\$0.30
Tunisia Mobile	0.545	\$0.30
Turkey	0.085	\$0.30
Turkey Mobile	0.140	\$0.30

United Kingdom Mobile	0.250	\$0.30
United States	0.030	\$0.30
Uruguay	0.265	\$0.30
Uruguay Mobile	0.265	\$0.30
Uzbekistan	0.185	\$0.30
Uzbekistan Mobile	0.185	\$0.30
Vanuatu	0.985	\$0.30
Venezuela	0.070	\$0.30
Venezuela Mobile	0.245	\$0.30
Vietnam	0.085	\$0.30
Vietnam Mobile	0.085	\$0.30
Virgin Islands British	0.065	\$0.30
Virgin Islands US	0.065	\$0.30
Wallis Futuna	0.985	\$0.30
Western Samoa	0.985	\$0.30
Western Samoa Mobile	0.985	\$0.30
Yemen	0.245	\$0.30
Yemen Mobile	0.285	\$0.30
Zaire	0.285	\$0.30
Zaire Mobile	0.285	\$0.30
Zambia	0.145	\$0.30
Zambia Mobile	0.345	\$0.30
Zimbabwe	0.290	\$0.30
Zimbabwe Mobile	0.585	\$0.30

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